



## **Growing Healthy Seasons Online Therapy Subscription Agreement**

*Effective Date: March 2, 2026*

This Online Therapy Subscription Agreement ("Agreement") is entered into between Growing Healthy Children Therapy Services DBA "Growing Healthy Seasons" ("Growing Healthy Seasons," "we," or "us") and the individual or parent/guardian completing the subscription purchase ("Client" or "you"). By completing a subscription purchase through the Growing Healthy Seasons online shop, you agree to the terms set forth in this Agreement.

### **1. Services**

Growing Healthy Seasons provides online therapy services delivered via secure video platform (such as Google Meet or Zoom) by licensed and credentialed therapists. Services available under this Agreement include:

- Online Occupational Therapy (OT)
- Online Speech Language Pathology (SLP)

Each session is one clinical hour in duration. Therapist assignment is made by Growing Healthy Seasons Scheduling based on availability. Clients do not select a specific therapist.

### **2. Evaluation Requirement**

A current clinical evaluation completed within the past six months is required before the first therapy session may begin. If you have a current evaluation from another provider, you may submit it during the intake process. If you do not have a current evaluation, you will be directed to purchase a Growing Healthy Seasons Evaluation Package prior to scheduling. Our Scheduling team will confirm evaluation status before your first session is activated.

### **3. Subscription and Billing**

#### **3.1 Subscription Packages**

Growing Healthy Seasons offers the following subscription packages:

- 1 Session Per Week: \$680.00 billed every 4 weeks (4 sessions per cycle)
- 2 Sessions Per Week: \$1,360.00 billed every 4 weeks (8 sessions per cycle)
- 3 Sessions Per Week: \$2,040.00 billed every 4 weeks (12 sessions per cycle)
- 4 Sessions Per Week: \$2,720.00 billed every 4 weeks (16 sessions per cycle)

Each subscription corresponds to one specific reserved time slot per week. If a Client wishes to book multiple time slots, each slot requires a separate subscription purchase.

### **3.2 Recurring Billing**

Subscriptions are billed automatically every 4 weeks via Shopify Subscriptions. By completing your purchase, you authorize Growing Healthy Seasons to charge your payment method on file on a recurring basis until your subscription is cancelled in accordance with Section 5 of this Agreement.

### **3.3 Session Rate**

The per-session rate is \$170.00. Subscription pricing reflects the recurring 4-week cycle cost based on the frequency selected.

## **4. Scheduling and Session Delivery**

Upon purchase, Growing Healthy Seasons Scheduling will confirm your time slot, assign a therapist, and send you a recurring video session link (such as Google Meet or Zoom) that will be used for all sessions at that time slot. Sessions are conducted weekly on the day and time selected at checkout. Clients are responsible for joining the session at the scheduled time.

## **5. Cancellations**

### **5.1 Subscription Cancellation**

Clients may cancel their subscription at any time through their online account in the Growing Healthy Seasons Shop at [shopgrowinghealthyseasons.com](https://shopgrowinghealthyseasons.com). Cancellation requests must be submitted at least 30 days prior to the next billing date to avoid being charged for the following cycle. Cancellations submitted within 30 days of the next billing date will take effect at the end of the current billing cycle. We will receive a notice when you submit your cancellation.

Each time slot subscription must be cancelled individually through your account portal.

### **5.2 Session Reschedules**

If a Client is unable to attend a scheduled session and needs to reschedule, they must contact Growing Healthy Seasons Scheduling at [scheduling@growinghealthyseasons.com](mailto:scheduling@growinghealthyseasons.com) or call (530) 391-8670 at least 72 hours before the scheduled session time. Reschedules requested with at least 72 hours notice will be accommodated at no additional charge. Reschedule requests made within 72 hours of the scheduled session will result in the session being counted as used against the Client's current billing cycle. No refund or credit will be issued for late reschedule requests.

### **5.3 Therapist Cancellations**

In the event a Growing Healthy Seasons therapist is unable to conduct a scheduled session, Growing Healthy Seasons will offer the Client a make-up session or a credit applied to the Client's account.

## **6. Refunds**

Clients are eligible for a full refund if the request is submitted within 3 days of the original purchase date and no therapy session has yet been conducted. Refund requests after 3 days, or after any session has been held, will not be honored except as required by applicable California law. To request a refund, contact Growing Healthy Seasons Scheduling at [scheduling@growinghealthyseasons.com](mailto:scheduling@growinghealthyseasons.com) or call (530) 391-8670.

## **7. Intake Forms and Consent**

Before the first session begins, Scheduling will confirm that all required intake forms and consent documents have been completed and submitted. Sessions will not be activated until intake documentation is on file. Consent forms are signed electronically. All client records and intake documentation are stored securely in our client management system in compliance with applicable healthcare privacy standards.

## 8. Privacy and Data

Growing Healthy Seasons does not collect protected health information (PHI) during the Shopify checkout process. Payment information is processed securely by Shopify. Clinical documentation is maintained separately in our client management system. Video sessions are conducted via platforms such as Google Meet or Zoom, both of which are HIPAA-compliant. Growing Healthy Seasons does not record sessions without explicit written consent.

## 9. Modifications to This Agreement

Growing Healthy Seasons reserves the right to modify the terms of this Agreement at any time. Clients will be notified of material changes via email at least 14 days before the changes take effect. Continued use of the subscription after the effective date of changes constitutes acceptance of the updated Agreement.

## 10. Governing Law

This Agreement is governed by the laws of the State of California. Any disputes arising under this Agreement shall be resolved in a court of competent jurisdiction in El Dorado County, California.

## 11. Contact Information

### Growing Healthy Seasons

3498 Green Valley Road, Rescue, CA 95672

Phone: (530) 391-8670

Scheduling: [scheduling@growinghealthyseasons.com](mailto:scheduling@growinghealthyseasons.com)

General: [care@growinghealthyseasons.com](mailto:care@growinghealthyseasons.com)

Shop: [shopgrowinghealthyseasons.com](http://shopgrowinghealthyseasons.com)

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### Acknowledgment

By completing your subscription purchase through the Growing Healthy Seasons online shop, you acknowledge that you have read, understood, and agree to be bound by the terms of this Online Therapy Subscription Agreement.